

# GMC 2016 Terrain

## Pre-Delivery Inspection Form

Vehicle Identification Number \_\_\_\_\_

Dealer/BAC Code \_\_\_\_\_

Stock # \_\_\_\_\_ Repair Order # \_\_\_\_\_

**Remove wristwatches, jewelry, cell phones, etc., and cover belt buckles to prevent damage to the vehicle.**

Deficiencies must be called to Service Management's attention. Inspect, perform, verify proper operation, assembly, fit and routing of the following.

**Initial Preparation:**

- ☐ Leave door edge protection and other shipping/storage materials on until customer delivery
- ☐ Adjust tires to pressures specified on the Certification/Tire Label. Do NOT relearn the Tire Pressure Monitoring System. Record adjusted results.

**Temperature:** \_\_\_\_\_ °F \_\_\_\_\_ °C**Tires:** LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_

Spare \_\_\_\_\_ (if equipped)

- ☐ Install loose shipped parts and all accessories (torque as needed)

**Interior:**

- ☐ Power mirrors (if equipped)
- ☐ Seats, all: Check material, operation and that removable seats are properly secured
- ☐ Seat belts, all: material, operation, routing and latches
- ☐ Displays, gauges, interior and exterior lights

**Exterior:**

- ☐ Doors, locks, all keys/fobs and keyless entry system
- ☐ Check child safety door/window locks are in normal (unlocked) position (if equipped)
- ☐ Fit/Function removable top/panel convertible top (if equipped)
- ☐ Fit/function/retention of parts such as bumpers, moldings, grille, emblems, doors, deck lid, hood, fuel door and cap, tailgate, liftgate and hatches, sunroof (if equipped)
- ☐ Check antenna mast installation

**Under Hood:**

- ☐ Remote hood release, latch and hood safety latch
- ☐ Check condition and charge **12V** battery using **PDI Mode** on the EL-50313 battery tester/charger (Midtronics GR8). Attach print out to repair order. See TSB 03-06-03-004 for additional information.
- ☐ Hoses, lines, cables and wire attachments are free of kinks and clear of any moving/hot parts
- ☐ Hoses, clamps, pipes, fittings, seals, and gaskets for seepage and proper connection
- ☐ Fluid levels: Add as required

**Under Vehicle:**

- ☐ Visually inspect underbody; check all fluid systems for leaks
- ☐ Brake/fuel lines secured in clips

**Road Test:****ODOMETER:****Before** \_\_\_\_\_ **After** \_\_\_\_\_

Before, during and after this test, check all standard equipment, options and accessories for proper operation, as applicable. Drive on a legal roadway with road conditions permitting. Evaluate the following:

- ☐ Check Automatic Transmission Shift lock control
- ☐ Check electronic steering column lock (PEPS vehicles only) (if equipped)
- ☐ Remote start (if equipped)
- ☐ Engine Performance: Cold start, idle quality
- ☐ Forward Collision Alert, Front and Rear Parking Assist, Lane Departure Warning, Side Blind Zone Alert, Lane Change Alert, Rear Cross Traffic Alert, Safety Seat Alert, Rear Vision Camera (if equipped)
- ☐ Front and rear HVAC system controls, blower(s), heater, A/C, front defroster and rear defogger
- ☐ Electronic compass for function. Set to correct zone and calibrate (if equipped)
- ☐ Regular and steering wheel controls for radio, CD, MP3, XM, RSA, RSE and NAV (if equipped)
- ☐ Steering wheel – center position
- ☐ Steering for leads, pulls, vibration at idle, vibration while driving
- ☐ Wipers, delay, RainSense and washers, front and rear (if equipped)
- ☐ Brakes for noise, pulls, vibration or shudder at both high and low speeds
- ☐ Unusual wind noise
- ☐ Unusual noise/vibration/squeak/rattle
- ☐ Cruise/adaptive cruise (if equipped)
- ☐ Transfer case operation, all ranges (if equipped)
- ☐ Transmission shifter, clutch, noise, shift smoothness
- ☐ Engine performance: Hot start, idle quality
- ☐ Check for MIL, SES, SVS, and any warning lights

**OnStar:** Verify Hot Spot (if equipped)

- ☐ Verify OnStar indicator light is green
- ☐ Wi-Fi® broadcast check – Press the OnStar "Voice Command" button and say "Wi-Fi® Settings"
- ☐ Using the information on the screen connect a device, using a Wi-Fi® enabled device (e.g. smartphone), verify that you can connect to vehicle's Hot Spot

**Note:** You do not need to press the Blue OnStar button. The Demo message will continue to play during each ignition cycle until a customer purchases the vehicle and an Online Enrollment is submitted by the selling Dealer.

**Special Inspection Items**

- ☐ **Initial Prep** – For information on delivering quality vehicles and generating higher CSI scores refer to latest TSB 03-00-89-006.
- ☐ **Exterior** – The rear Door Paint Protection Patch is longer installed on the exterior painted panel. Refer to latest bulletin PI1244.
- ☐ **Interior** – The driver's front floor mat must be securely fastened in place. Refer to latest 10-08-110-001.
- ☐ **Exterior** – Locate and install the antenna.
- ☐ **Road Test** – Refer to Owner's Manual page 5-4 and 5-5 for information on calibrating the compass. Setting to the correct zone is not required for this vehicle.
- ☐ **Final Inspection & Prep** – Do NOT use silicone or wax-based products to clean the interior. Refer to latest TSB 06-00-89-029 for details.
- ☐ **Note** – Vehicles in dealer inventory need to be properly maintained for quality delivery. Refer to latest TSB 09-00-89-002.
- ☐ **Final Inspection & Prep** – Due to normal daily & seasonal temperature changes, tire pressures MUST be rechecked at time of delivery. Consult Tire Loading Label Recommended Cold Tire Inflation Pressure.

**Final Inspection & Preparation:**

Perform just prior to delivery.

- ☐ Interior: Remove protective coverings. Clean as required: seats, headliner, kick panels, carpets, console, instrument panel, moldings and hard trim
- ☐ Install and secure the floor mat retainers to the carpet side retainers (if equipped)
- ☐ Check heated/cooled seats/steering wheel (if equipped)
- ☐ Set NAV to correct region (if required)
- ☐ Exterior wash and dry, preferably by hand or touchless car wash to avoid paint scratches; check for water leaks
- ☐ Check paint finish for dents, dings, chips, scratches, or blemishes. Repair.
- ☐ Reset fuel economy readings
- ☐ Set clock/calendar to local time
- ☐ Using a clean cloth, clean the wiper blades using GM Optikleen windshield washer solvent
- ☐ Thoroughly clean all glass surfaces, use plain water on interior glass
- ☐ Recheck tire pressures (Including spare, if equipped) and **12V** battery condition (using EL50313 battery tester/charger **PDI Mode**)
- ☐ Check Investigate Vehicle History (IVH) for required field actions. All open field actions must be completed prior to vehicle delivery

Certification: I certify that this Pre-Delivery Inspection has been completed by:

\_\_\_\_\_  
Technician (Print Name)\_\_\_\_\_  
Service Manager (Signature)

File With Repair Order

\_\_\_\_\_  
Date

011317 r1.6

Page 1 of 1